

LifeTimer Plus™

Warranty Program

for Family Safe Premium door systems

RICHARDS-WILCOX CANADA warrants the Family Safe Premium door sections against deterioration due to “rust through” and/or “delamination of sheet metal” as follows:

- i.) in residential single-family installations, for as long as the original purchaser owns the home;
- ii.) in all other residential installations (including installations on facilities owned in common by condominium associations or similar organizations for ten (10) years from date of delivery to the original purchaser.

Trim boards on Family Safe Premium door systems are warranted against delamination for a period of five (5) years and discoloration for a period of ten (10) years.

RICHARDS-WILCOX CANADA warrants all hardware components and spring assemblies used in the Family Safe Premium door systems against defects in material and workmanship for a period of five (5) years from delivery date to the original purchaser:

- iii.) in residential single-family installations, for a period of five (5) years from date of delivery to the original purchaser;
- iv.) in all other residential installations (including installations on facilities owned in common by condominium associations or similar organizations) for five (5) years from date of delivery to the original purchaser.

Under the terms of this limited warranty, for any Family Safe Premium door components that are found to be defective upon inspection by authorized **RICHARDS-WILCOX** personnel, **RICHARDS-WILCOX** will replace the defective door components. Labor charges for installation shall be the responsibility of the customer. This warranty applies only to doors that are professionally installed by an authorized **RICHARDS-WILCOX** dealer.

This warranty does not apply to commercial, industrial, or automated parking control systems for multi-tenant parking application installations. The Family Safe Premium warranty does not apply to any damage or deterioration caused by abuse, applied paint failure, corrosive airborne substances, muriatic acid or failure to provide reasonable and necessary maintenance.

RICHARDS-WILCOX shall not be liable for any consequential or incidental damages. All other warranties, express or implied, including any warranty of merchantability, are hereby expressly excluded. Some jurisdictions do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction. To make a claim under these warranties, contact **RICHARDS-WILCOX CANADA**.